

# Experience Survey

Member Name (optional) \_\_\_\_\_

Date: \_\_\_\_\_

Please rate your experience with Healthy Foundations and your Care Team. Indicate how much you agree or disagree with each statement by circling your answer. Thank you!

1. My Care Team tailored Healthy Foundations to meet my needs.	Disagree Strongly	Disagree	Agree	Agree Strongly
2. My Care Team was easy to contact and responded to my questions and concerns as quickly as I needed.	Disagree Strongly	Disagree	Agree	Agree Strongly
3. My Care Team did a good job of helping me develop goals for my healthcare.	Disagree Strongly	Disagree	Agree	Agree Strongly
4. My Care Team offered education and/or materials that helped me understand my medical conditions and treatment options.	Disagree Strongly	Disagree	Agree	Agree Strongly
5. My Care Team showed concern about my needs.	Disagree Strongly	Disagree	Agree	Agree Strongly
6. My participation in Healthy Foundations increased my capacity as a self-manager of my health.	Disagree Strongly	Disagree	Agree	Agree Strongly
7. My overall experience with Healthy Foundations was positive.	Disagree Strongly	Disagree	Agree	Agree Strongly
8. I would recommend Healthy Foundations to other members.	Disagree Strongly	Disagree	Agree	Agree Strongly
9. My participation in Healthy Foundations has resulted in me having a better experience with my healthcare system overall	Disagree Strongly	Disagree	Agree	Agree Strongly

Additional feedback

welcome: \_\_\_\_\_

Continue on back →

What's the most valuable experience gained from working with the HF team? \_\_\_\_\_

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What was the most challenging aspect of your coaching experience? \_\_\_\_\_

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How can the HF team support you better? -

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What suggestions do you have? \_\_\_\_\_

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Are there any opportunities for improvement specific to a Care Team member you would like to share? -

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May we use your feedback for marketing purposes (please check below)?

Yes (with name): \_\_\_\_\_ Yes (anonymously): \_\_\_\_\_ No: \_\_\_\_\_

Thank you for being a part of Healthy Foundations! Please email this document to [healthyfoundations@modahealth.com](mailto:healthyfoundations@modahealth.com).